# Download, update to and install Office 365

Important Information: This is not available to download from the School or Corporate networks, it must be done from home.

1. **Open** internet browser and **navigate to** http://office.com

2. In the top right corner **click** on "Sign in"

3. In the Username field, **type** in your EQ (e.g. jsmith1@eq.edu.au) or QED (e.g. joe.smith@qed.qld.gov.au) email address and **click** "next".
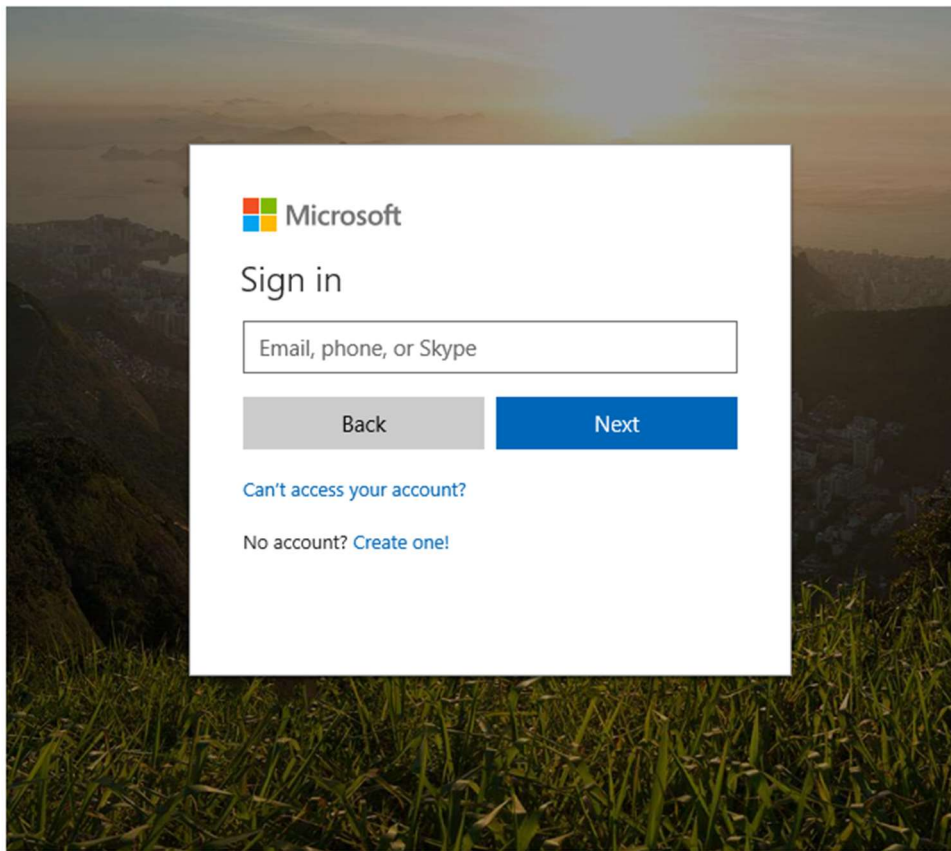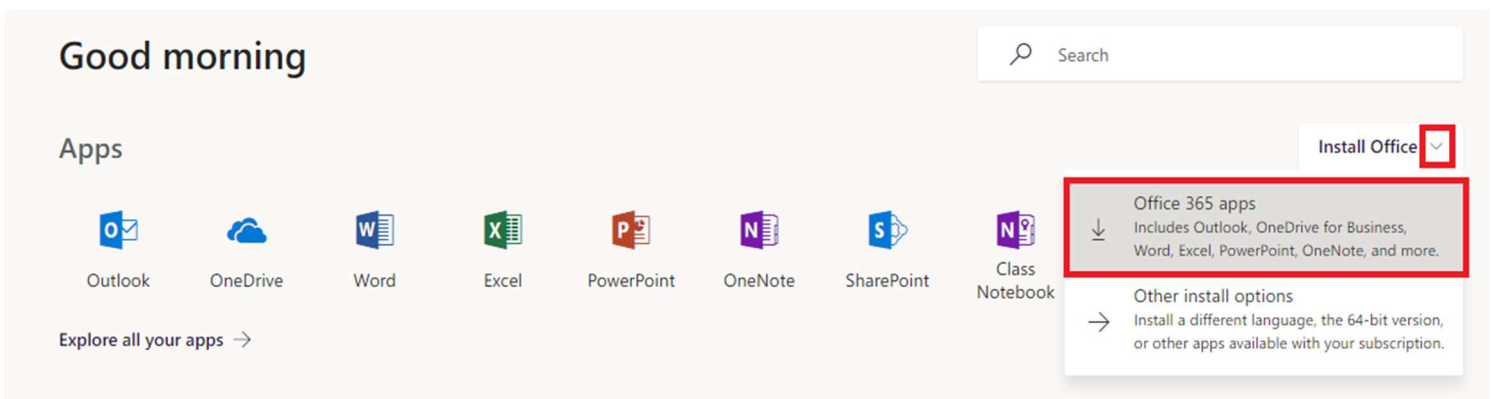

4. You will be prompted for your username and password on the online authentication page. Type your username and password.

5. **Click** Login
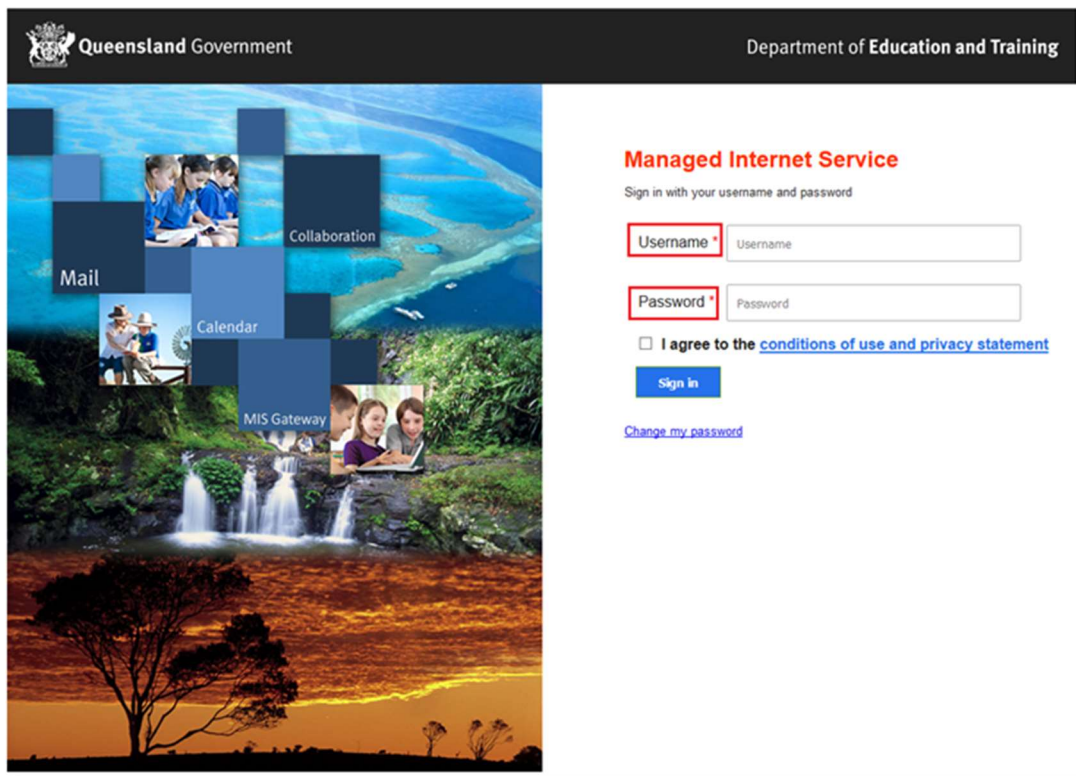
6. In the top right corner, click on the "Install office apps" then "Office O365". If you cannot see this install button then you need to log a job to have the Office ProPlus license applied to your account via *Services Catalogue Online*

7. A pop up message will appear prompting you to run or save the .exe file. Ensure that the source is as per below - *c2rsetup.officeapps.live.com*.

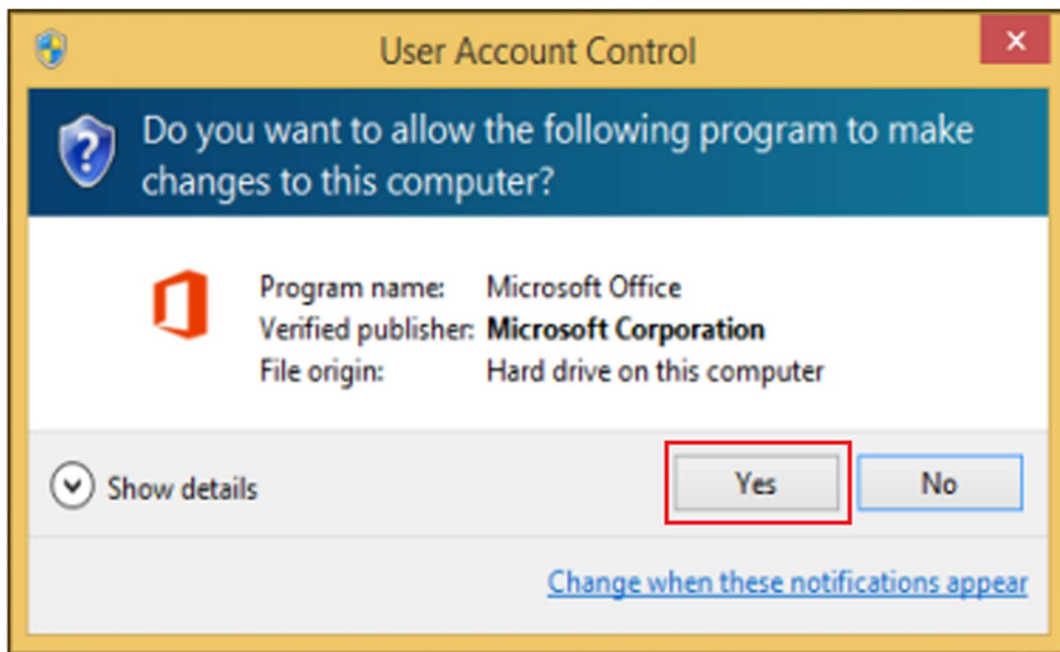8. **Click** on 'Save'. The file will automatically begin to download.

Do you want to run or save **Setup.X86.en-US_O365ProPlusRetail_99325df2-9fda-453a-8b31-9753732bf4a3_TX_PR_....exe** (3.08 MB) from **c2rsetup.officeapps.live.com**?

This type of file could harm your computer.   Run   Save   Cancel

9. When the file has completed downloading, **click** on 'Run'.

The Setup.X86.en-US_O365ProPlusRetail_99325df2-9fda-453a-8b31-9753732bf4a3_TX_PR_b_64_.exe download has completed.
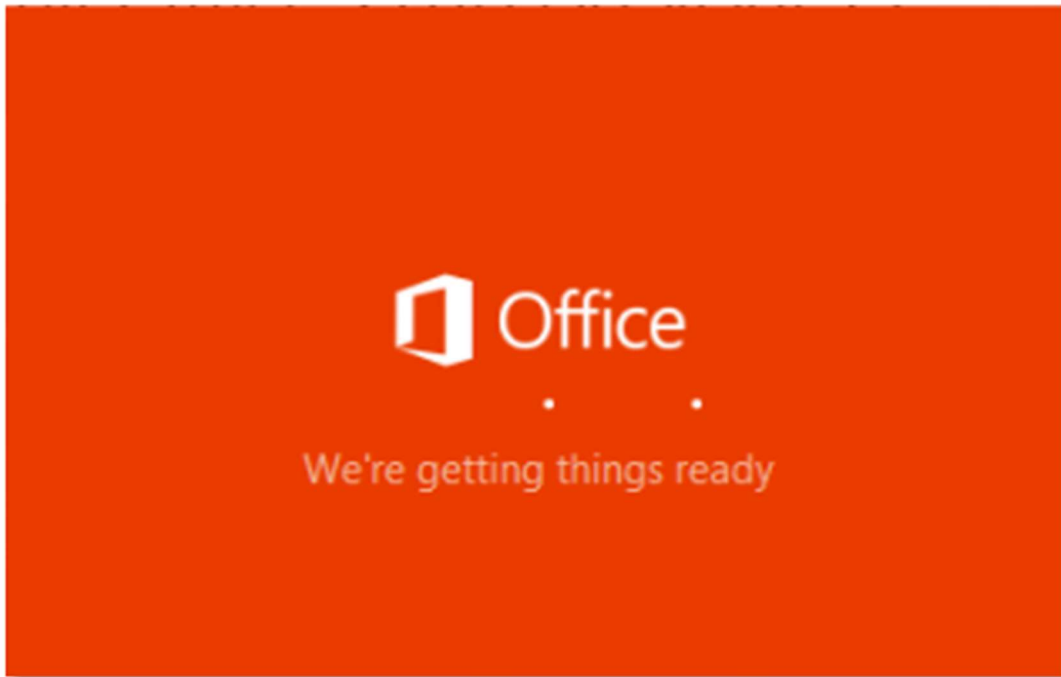
Run   Open folder   View downloads

  Please note this file is approx. 2gb and may take a while to download depending on your bandwidth speed.

10. You will be prompted with a message to make changes to your computer. **Select** 'Yes'.

User Account Control

Do you want to allow the following program to make changes to this computer?

Program name: Microsoft Office
Verified publisher: **Microsoft Corporation**
File origin: Hard drive on this computer

Show details   Yes   No

Change when these notifications appear

11. Office will start downloading.

You will also see the office icon pop up on the task bar.

12. Office 365 will start to install onto your computer, wait for this to finish.

Note: If you currently have Office 2013 installed, ensure all Microsoft applications are closed during the installation. You may be prompted to close all Microsoft applications if they are still open.

13. You will be prompted with the Microsoft Office License Agreement. **View** Agreement and **click** Accept
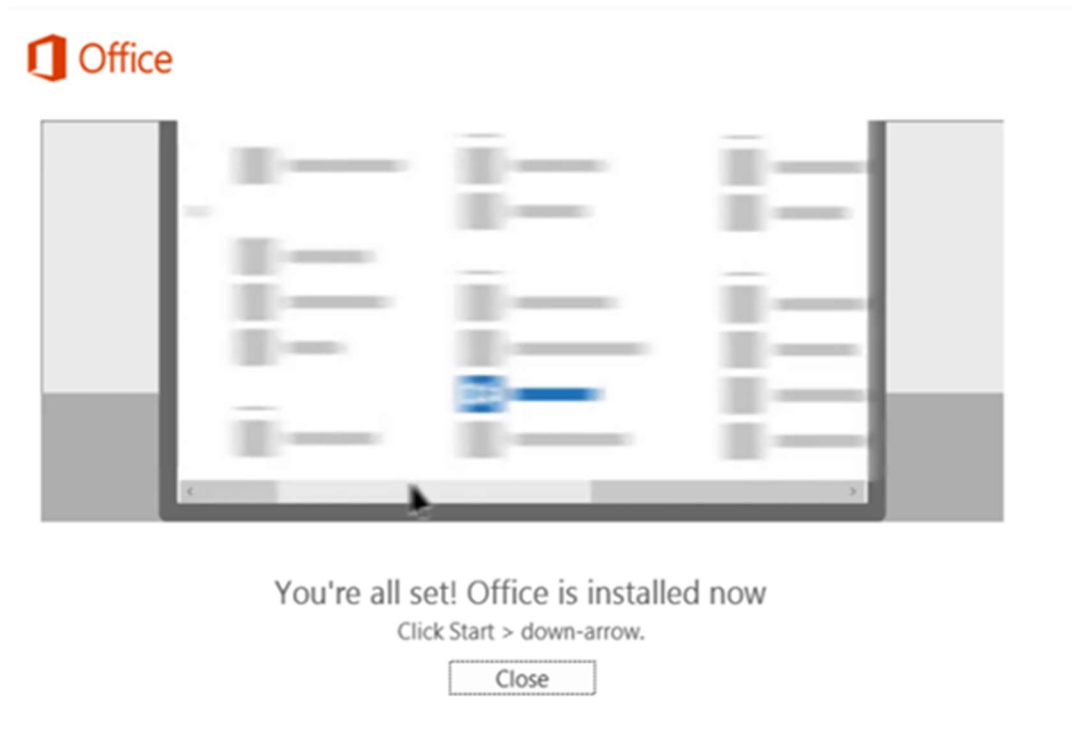

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14. After Office 365 finishes installing, a message will appear to inform it has completed. **Click** 'Close'.

After you click close, we recommend restarting your computer to ensure all changes have applied successfully.

When you start an Office app that's not activated, you'll be prompted to sign in to Office. Be sure to sign in using your @eq (school account) or @qed (corp account).

Your Microsoft Office 365 software is now ready for you to use. This software is only for personal devices and will remain available as long as you're a Queensland state school staff member, or employed by the department (corp).

For staff, contact the Service Centre by logging a job or calling 1800 680 445 if you have any issues with downloading or installing Office 365 . Students should contact their school technician or MIS administrator.